



**INTEGRATED CARE MATTERS**



Centre for healthcare  
**KNOWLEDGE & INNOVATION**  
COLLABORATE • LEARN • ADVANCE

**THIS IS HOW YOU CAN HELP MAKE IT HAPPEN.**

[www.thecentrehki.com.au](http://www.thecentrehki.com.au)

## Celebrating a decade of shared learning and reform.

Since 2016, the **Centre for Healthcare Knowledge & Innovation (CHKI)** has been a trusted home for knowledge exchange and system reform on the North Coast - a space where practitioners, policymakers, researchers, and community leaders have come together to explore new models of care and strengthen capability across the region.

A **Healthy North Coast (HNC)** program, CHKI has been shaped by a close relationship with the **International Foundation for Integrated Care (IFIC)** - a global network dedicated to improving health outcomes and system performance through integrated care.

As CHKI enters **its 10th year**, HNC is proud to partner with IFIC's Australia hub (IFICA) to create a shared body of work. This step unites HNC's regional knowledge and convening power with IFIC's global expertise and frameworks, creating a stronger national platform for learning, leadership, and reform. Through this partnership, CHKI will ensure that local innovation on the North Coast continues to inform national and international thinking, while Australian practitioners, policymakers, and communities gain access to world-class insights, tools, connections and learning pathways that accelerate integrated-care implementation and accreditation nationally.

We invite you to help transform a decade of collaboration into a shared vehicle for impact - one that strengthens capability, aligns efforts across jurisdictions, and helps make joined-up care the norm rather than the exception. This Prospectus shows how you can be part of, and contribute to, the joint work of HNC and IFIC, delivered and coordinated through CHKI.



### Information Contact

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## Celebrating a decade of support.

For ten years, CHKI and IFICA have been sustained by organisations committed to collaboration, shared learning and long-term system capability. This work has been possible through the support of partners across health, research, education and community sectors.

The organisations acknowledged here have supported CHKI and IFICA to strengthen integrated-care leadership, connect Australian practice to global evidence, and create meaningful learning opportunities for practitioners, policymakers and communities. As CHKI enters its tenth year, we pause to acknowledge and sincerely thank those who have stood alongside us.



Health  
Northern NSW  
Local Health District



Health  
Mid North Coast  
Local Health District



THE UNIVERSITY OF  
SYDNEY



International Foundation  
for Integrated Care



Health  
Justice  
Australia



Southern Cross  
University



UNIVERSITY CENTRE FOR  
RURAL HEALTH  
NORTHERN RIVERS



AbilityOptions



AGENCY FOR  
CLINICAL  
INNOVATION



North Coast  
Allied Health Association



NUS  
National University  
of Singapore



Sydney  
Local Health District



Bulgarr Ngaru  
Medical Aboriginal Corporation



Karabena  
Consulting



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## A living program built for impact.

Linking people, practice, and policy through global learning that drives integrated-care reform.

### What's possible with your support

#### **Webinars & Learning Dialogues**

Fast, focused sessions with global experts turning ideas into practical reform tools.

#### **Cross-Country Exchanges**

Multi-day immersive residencies where leaders from Australia and abroad share lessons and explore international system transformations.

#### **Accelerated Learning Labs**

Residential and hybrid intensives that build capability, strengthen networks, and guide projects from vision to implementation.

#### **Online Learning Journeys**

Month-long blended programs with live discussions, reflection exercises, and post-event resources that turn insight into action.

#### **Resources & Toolkits**

Access the IFIC Knowledge Tree, implementation frameworks, maturity matrices, evaluation guides, and reform templates tailored for Australian contexts.

#### **Research & System Coaching**

Linkage to IFIC's global evidence base and mentoring from integrated-care specialists and research partners.

#### **Peer-Reviewed Publications**

Opportunities to contribute to or draw from evidence-based papers and practice briefs that shape policy and global understanding.

#### **Study Tours & Site Visits**

Experience integrated care in action and return with lessons for local reform.

#### **Bespoke Consultancy & Custom Design**

Opportunities to co-create workshops, evaluations, or leadership programs with IFIC experts to embed integrated-care principles across your organisation or region.

#### **International Conference & Networking**

A large-scale 2028 international conference bringing together global leaders to connect, collaborate, and celebrate system-change milestones.

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# PATRONS

Strategic investors in system reform

## Patron Program

The CHKI Patron Program supports the organisational and governance costs of running the joint work of CHKI and IFIC Australia and provides the opportunity for organisations to demonstrate their commitment to advancing the science, knowledge and adoption of Integrated Care in Australia. Patron support sustains the partnership between HNC and IFIC, and helps subsidise access to learning for frontline workers and community representatives.

Your 12-month support includes:

- Premium logo recognition across program materials and websites (CHKI, HNC and IFICA), with prominent on-site logo signage at events.
- Advisory participation in the Joint Steering Group to help shape the joint work plan and co-design events such as workshops, roundtables and webinars.
- Priority access and 50% discounted rates for Cross-Country Exchanges and Accelerated Learning Flagship Programs.
- Complimentary access to webinars, resources, online learning content and IFIC's Special Interest Groups (SIGs) and networks.
- Quarterly report and End-of-Year Outcomes Summary - a concise roll-up of activity, outputs, and outcomes suitable for audit/Board papers.
- Permission to use the CHKI/IFICA logo to indicate supporter status (per brand guidelines).
- Opportunities to submit organisational stories, blogs or case studies for publication through CHKI and IFIC channels, subject to editorial review.



**Annual Patron Program Fee**  
**\$10,000.00 + GST**

Operates on a financial-year cycle (July-June)



# **SUPPORTERS**

**Annual program of service access**

## Supporter Program

The CHKI Supporter Program provides year-round access to immersive learning, mentoring, and knowledge exchange for teams driving integrated care transformation. By purchasing a Supporter package, you unlock these benefits while helping sustain and expand access across the sector.

Benefit	Large Enterprise (>500 employees)	Medium Enterprise (100–500 employees)	Small Enterprise / NFP / Academic (<100 employees)
Flagship event access	2 seats for Pathways to Reform: A Cross-Country Exchange plus a 3-person team pass for the 2026 Spring Accelerator (valued at \$10,700)	2 seats for Pathways to Reform: A Cross-Country Exchange OR 1 seat at the Exchange plus a 3-person team pass for the 2026 Spring Accelerator (valued at up to \$7,600)	1 seat for Pathways to Reform: A Cross-Country Exchange OR a 3-person team pass for the 2026 Spring Accelerator (valued at up to \$4,500)
Logo placement on the Supporters webpage.	✓	✓	✓
Priority access to IFICA's Mentorship Program	✓	✓	✓
25% discount on additional flagship seats	✓	✓	✓
10% discount on Study Tours and Conferences (including ICIC26)	✓	✓	✓
5% discount on Integrated Care Solutions consulting	✓	✓	✓
Free Access Code for staff and stakeholders (webinars + online learning)	✓	✓	✓
Access to IFIC Special Interest Groups (SIGs) and global networks	✓	✓	✓
Annual Workforce Impact Report (tracking integrated-care capability)	✓	✓	✓
Cost	\$11,500 per year	\$8,000 per year	\$4,800 per year

Operates on a calendar-year cycle (Jan - Dec)



# **SPONSORS**

**Principal partners of key events**

CHKI offers flexible sponsorship opportunities so you can tailor your package to suit your goals, audience and level of investment. We invite you to submit an Expression of Interest, proposing the inclusions most valuable to your organisation. Indicative sponsorship inclusions may include:



Free or discounted seats



Display table



Logo placement on event materials and email communications



Acknowledgement in social media and email campaigns



Inclusion in post-event summary reports



Opportunity to provide branded gifts of materials to attendees.

We are open to creative ideas that align with our values and support meaningful, ethical impact across health systems and communities.



★ Ask about our  
Flagship Events

Pathways to Reform (May)  
Spring Accelerator (Nov)



## HNC & IFIC PARTNERSHIP

Indicative Program of Work 2026

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# ACTIVITIES



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## PATHWAYS TO REFORM: A CROSS-COUNTRY EXCHANGE

(The Exchange) - May 2026

Pathways to Reform is a five-day, face-to-face residential Cross-Country Exchange with visiting speakers from Denmark, South Korea, New Zealand, Singapore and the UK. It responds to mounting pressure for health and social care reform, anchors and introduces the HNC-IFIC Australia Partnership, builds capability to make sense of international systems and their reforms, and strengthens relationships among senior leaders across the sector. Includes optional accreditation pathway.

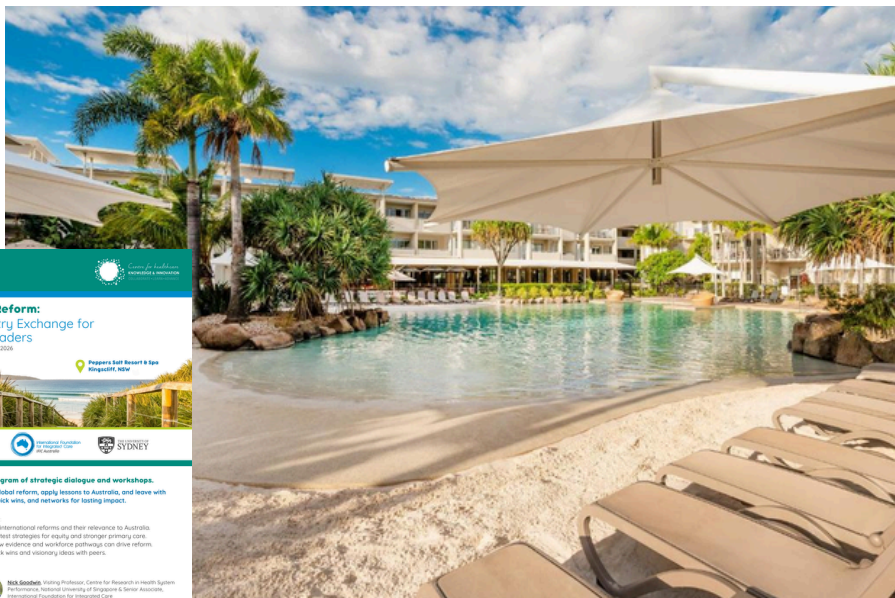
Facilitated by:



**Nick Goodwin**, Visiting Professor, Centre for Research in Health System Performance, National University of Singapore & Senior Associate, International Foundation for Integrated Care



**Carmen Huckel Schneider**, Associate Professor & Deputy Director of The Leeder Centre for Health Policy, Economics and Data





## WEBINARS & ONLINE LEARNING

CHKI's webinars and online learning journeys create space for genuine sensemaking - where practitioners, policymakers, and researchers unpack complexity, share lessons, and generate options for action. Each program blends asynchronous learning with live, interactive dialogue, connecting Australian teams with international expertise and real-world case studies. Participants move through structured dialogue, reflection, and scenario-based learning to build shared understanding, practical tools, and collective confidence. Designed to turn insight into action, these experiences help systems evolve toward more person-centred, integrated care.

Topics include:

- Rethinking & Evaluating Integrated Care: A Two-Night Learning Forum
- Integrating Care Navigators: Evidence and Action for Primary Care
- Climate Resilience for Health & Wellbeing and Disaster Preparedness
- From Hospital to Community: How Lille Rebuilt Mental Health Care
- Integrated Care as a Leadership Frame
- Strengthening Policy for Healthy and Sustainable Diets
- Integrating Long Term Care and Economic Strategy





## INTEGRATED CARE SPRING ACCELERATOR (AUSTRALIA)

### (The Accelerator)

A hybrid learning journey begins with five online evening lectures exploring the 9 Pillars of Integrated Care, culminating in a 1.5-day face-to-face workshop. Across the program, teams learn from international faculty, engage in dialogue with system leaders and apply tools through hands-on activities. Working in their own team groups, participants test their integrated care projects against a practical change management cycle to identify gaps, strengthen design choices and clarify the next steps for implementation. Includes optional accreditation pathway.

Participants will:

- Build shared understanding of integrated care in practice
- Explore global examples and practical tools
- Engage with experts to refine ideas
- Develop actionable plans for local contexts
- Strengthen collaboration within and across teams



Integrated Care  
Academy





## SPECIAL INTEREST GROUPS

Through the partnership, Patrons and Supporters will have opportunities to engage with IFIC's Special Interest Groups (SIGs) - expert-led networks that focus on key themes within integrated care. These groups bring together like-minded professionals from around the world to collaborate on emerging topics, share insights, and translate evidence into practice. Each SIG advances the science and application of integrated care by connecting global expertise with local innovation, helping members deepen their knowledge, make valuable connections, and contribute to the ongoing evolution of the field. Topics may focus on research methodologies and certain target groups eg:

- Leadership in Integrated Care
- Compassionate Communities
- Digital Health Enabling Integrated Care
- Volunteers and Voluntary Sector
- Rural, Remote and Small Island Systems
- Self-Management & Co-Production
- Ageing and Frailty
- Palliative and End of Life Care
- Appropriate Polypharmacy & Adherence in Integrated Care



Special Interest  
Groups







## APIC4 – The 4<sup>th</sup> Asia Pacific Conference on Integrated Care

With sufficient support and momentum in 2026, Australia will be well placed to host the 4th Asia Pacific Conference on Integrated Care (APIC4) in 2028. This event will showcase Australia's leadership in integrated, person-centred and culturally grounded approaches to reform, while strengthening the Asia Pacific's collective voice in the global movement for better care. It will bring together leading thinkers, practitioners and policymakers from around the world and therefore early planning is essential to build the partnerships, investment and program foundations needed to deliver a conference of this scale and impact. Starting in 2026 will allow time to curate regional and international contributors, and develop research and case studies that highlight Australia's innovation in integrated care.

APIC4 will celebrate diversity - of people, place and perspective - and create a dynamic platform for shared learning between global experts and local innovators. The goal is for APIC4 to leave a legacy of connection, capability and confidence, equipping participants with new insights, partnerships and practical tools to advance integrated care across systems and communities.





## Knowledge Sharing & Updates

Knowledge sharing is at the heart of sensemaking and option generation. By openly exchanging insights, stories and evidence, teams create a shared understanding of what's working, what's possible and where gaps remain.

Through a monthly newsletter, social media highlights and conference participation we'll share knowledge and updates to keep partners and practitioners connected to the latest ideas shaping integrated care. We'll share stories, resources and reflections that make sense of reform in action, the focus being on real-world examples of system transformation, from local innovations on Australia's North Coast to international models that inspire new possibilities.

Designed to translate knowledge into collective capability, these updates help create a shared understanding of where health systems are heading, and how integrated care can guide the journey.





## Research & Evidence Collaboration

Research strengthens understanding, and understanding drives reform. We'll work to help connect Australian partners with IFIC Research and other evidence-based initiatives that advance integrated care globally. We'll support access to existing studies, evaluation frameworks and shared inquiry processes that help translate international learning into local application.

Through the HNC-IFIC partnership, we're exploring opportunities for collaborative research, data sharing and knowledge translation. By linking practitioners, policymakers and academics across networks, we aim to ensure Australia's experiences contribute to global evidence - and that global insights inform the ongoing evolution of integrated care here at home.





## ACTIVITIES



### Bespoke Support

Through the HNC-IFIC partnership, we can act as the local gateway to IFIC Solutions, scoping needs, coordinating partners and ensuring services are tailored to Australian context. IFIC Solutions helps health and social care organisations move from aspiration to sustainable, person-centred integrated care, drawing on global evidence, proven frameworks and a strong focus on lived experience. IFIC Solutions provides end-to-end support across the integrated-care lifecycle:

- **Readiness & system assessment** - understand how prepared your system is across governance, workforce, data, service design and community engagement.
- **Strategy & planning** - develop integrated-care strategies and practical, context-specific roadmaps.
- **Pilot design, implementation & scaling** - design, launch and expand person-centred, place-based models with expert guidance.
- **Evaluation & learning** - gain independent, rigorous evaluation of what changed, for whom, how and why - driving continuous improvement.



## About Healthy North Coast

Healthy North Coast Limited (HNC) is a not-for-profit organisation working to improve the health and wellbeing of communities across the North Coast of New South Wales. Established in 2012, HNC's purpose is simple but powerful - to enable better health for North Coast communities through partnership, innovation and evidence-informed action.

Since 2015, HNC has delivered the North Coast Primary Health Network (PHN) program on behalf of the Australian Government. HNC collaborates with general practice, allied health, community and hospital services to increase the effectiveness of care, particularly for people at risk of poor health outcomes, and to ensure individuals receive the right support in the right place at the right time.

HNC's work is guided by three enduring priorities:

- *Access & Outcomes* - improving health outcomes and addressing inequities.
- *Quality* - driving continuous improvement in primary health care.
- *Value* - achieving better results through efficiency and strong governance.

At the heart of everything is a belief in integrated care - that health systems work best when they are connected, person-centred and built around community needs.

By fostering collaboration across sectors, supporting place-based design and translating learning into action, HNC is helping shape a more equitable and sustainable health system for the future.





## About IFIC Australia

IFIC Australia is the regional hub of the International Foundation for Integrated Care (IFIC), an independent and inclusive network that seeks to inspire, influence and facilitate the adoption of integrated care across Australia and the Asia-Pacific region.

Founded in 2015, IFIC Australia provides a platform for developing and exchanging ideas, translating global evidence into local practice, and promoting collaboration across research, policy and service delivery. It builds on IFIC's mission to advance the science, knowledge and adoption of person-centred, coordinated care worldwide.

As part of IFIC's global network, which includes hubs in Canada, Latin America, Scotland and Ireland, IFIC Australia acts as a bridge between local innovation and international learning. It fosters connections between practitioners, policymakers and researchers, enabling shared exploration of how integrated care can improve outcomes and strengthen health systems.



[www.integratedcarefoundation.org/ific\\_hub/ific-australia](http://www.integratedcarefoundation.org/ific_hub/ific-australia)

The International Foundation for Integrated Care (IFIC) was incorporated in Utrecht, the Netherlands in 2011 and maintains its administrative offices in Oxford, United Kingdom. IFIC Global continues to provide strategic guidance and support to IFIC Australia as part of its worldwide network of country hubs.

