

# WELCOME



## TRANSFORMERS III

CHANGING THE HEALTH SYSTEM FOR BETTER

The Centre for Healthcare Knowledge & Innovation  
welcomes you to Transformers III -  
Alliance Based Outcomes & Sustainability.

Our aim for this series is to provide you with:

- Specific examples of alliance-based models
- A base understanding of the structure, governance and workforce skill required of alliance based contracts
- Confidence to try a more shared and cross-sector approach to service delivery
- Tools for overcoming constraints and barriers



The Centre aims to drive integrated care on the North Coast by developing local knowledge of the ideas and technologies shaping the future of health and social care.

#NCtransformers2018 [www.thecentrehki.com.au](http://www.thecentrehki.com.au)

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## EVENT PROGRAM

## DAY I ALLIANCE-BASED OUTCOMES & SUSTAINABILITY

TIME	TOPIC	SPEAKER
9:50am	Welcome to Country	Aunty Annette Kelly
9:05am	Welcome from the Centre	Julie Sturgess
9:10am	Program introduction - The rationale for working together to explore alliances	Dr Dan Ewald & Dr Nick Goodwin
9:30am	The growth and impact of alliancing as a means to promote value in care provision: the international experience	Dr Nick Goodwin
10:15am	Managing alliances effectively and developing a 'one team' culture: the ingredient to making alliances work	Dr Viktoria Stein
11am	Morning tea on the Rainforest Verandah	
11:15am	Defining, measuring and rewarding value: improving outcomes through effective planning and purchasing	Dr Apostolos Tsiachristas
12:00pm	Panel Q&A with international experts	
12:20pm	Lunch in Dining Room	
1:00pm	Hunter New England Integrated Care Alliance: A local partnership to achieve system change	Catherine Turner
1:30pm	Wollondilly Health Alliance: 3 levels of government coming together for the benefit of our community's health and wellbeing	Luke Arnold & Ally Dench
2:00pm	Local Landscape – where we currently stand on shared investment, regional strengths and challenges and why it's important we explore alliance models.	Julie Sturgess and Brett Skinner
3:00pm	Panel Q&A with Australian speakers	
3:20pm	Afternoon tea	
3:40pm	NSW Health procurement update and expectations when sharing investment	Michael Gendy
4:10pm	What does it all mean?	All
4:40pm	Introduction to Day 2 group work	
5:00pm	Close	

• Monday 5 November 9am - 5pm • Tuesday 6 November 9am - 1pm

# DAY 2

## ALLIANCE-BASED OUTCOMES & SUSTAINABILITY

TIME	TOPIC	SPEAKER
9:00am	Open	Julie Sturgess
9:05am	Recap of the previous day's learnings and introduction and instructions for group work	Dr Dan Ewald Dr Nick Goodwin Dr Viktoria Stein Dr Apostolos Tsiachristas
9:20am	The role of future workforce	Dr Jacqui Yoxall
9:30am	Group work – please utilise the resort & rainforest	
10:30am	Break and change groups	
10:50am	Group work – please utilise the resort & rainforest	
11:30am	Break	
11:50am	Come back as a whole group to present findings for each scenario	Speakers Facilitated by Dr Dan Ewald
12:40pm	Next steps	Dr Dan Ewald
12:55pm	Close	Julie Sturgess



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### ABOUT YOUR FACILITATOR



**Dr Dan Ewald**

GP and Clinical Advisor, North Coast Primary Health Network

#### ABOUT

Dan Ewald is a GP and public health physician in clinical practice in Lennox Head and Bullinah Aboriginal Health Service. His roles include research and service development with special interest areas in Aboriginal Health and integrated care. Dan is a Clinical Advisor to North Coast Primary Health Network, adjunct Ass Prof Sydney University at Northern Rivers University Centre for Rural Health and he loves thinking about how to improve health systems.

### ABOUT YOUR SPEAKERS



**Dr Nick Goodwin**

PhD

Co-Founder and CEO, International Foundation for Integrated Care (IFIC)

#### ABOUT

Nick holds a range of research, educational and consultation roles worldwide. These international commitments include several European R&D projects such as the EU FP7 Project INTEGRATE, the Horizon 2020 project SUSTAIN and the ICT-PSP projects SMARTCARE, BEYOND SILOS, and CAREWELL. Nick is also an active member of the European Innovation Partnership on Active and Healthy Ageing B3 Action Group on Integrated Care. Nick has worked with the Centre for Healthcare Knowledge & Innovation since 2016 and has been involved in a number of Centre events. Nick will return to Australia in April to deliver the Centre's International Summer School on Integrated Care. Email: [coordinator@thecentrehki.com.au](mailto:coordinator@thecentrehki.com.au) for details. Nick has been working with the World Health Organisation to support the development of its Global Strategy on People-Centred Integrated Health Services and is on the Expert Advisory Team to WHO Regional Office for Europe's Framework for Action Towards Coordinated/Integrated Health Services Delivery (CIHSD). He is an internationally-renowned leader to change management and adoption of integrated care in policy and practice.



**Dr Viktoria Stein**

Director Education & Training, Integrated Care Academy

#### ABOUT

Viktoria holds a PhD in health economics and in her work focuses on health systems and their organisation, specifically how to design contextualised integrated models of care and how to manage the change process towards such models. She previously worked with the WHO Regional Office for Europe, coordinating the development of the Framework for Action on Coordinated/Integrated Health Services Delivery. Viktoria supports WHO Member States in reforming their health systems and she provides insights into the theory and practice, design, implementation and management of integrated care through her role as Director of Education and Training, Integrated Care Academy. Like Dr Nick Goodwin, Viktoria will return to Australia in April to facilitate the International Summer School on Integrated Care. Email: [coordinator@thecentrehki.com.au](mailto:coordinator@thecentrehki.com.au) for details.

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### Dr Apostolos Tsiachristas

Senior Researcher Health Economics, University of Oxford

#### ABOUT

Apostolos is a senior researcher at the Health Economics Research Centre (HERC), University of Oxford. His main research interests are related to the economic evaluation and financing of complex interventions, with a particular focus on integrated care and mental health care. Apostolos is involved in several research projects across a wide range of services for prevention, assessment, diagnosis and treatment.



### Michael Gendy

Chief Procurement Officer, NSW Health

#### ABOUT

Michael is a Senior Procurement & Supply Chain Executive with over 16 years' experience across procurement and supply chain functions, including direct, indirect, corporate and logistics spend. Working with global multinationals such as McDonald's and Nestle has provided Michael with a wealth of experience across regional & global strategic sourcing, including the strategy & development of a greenfield strategic procurement function. He is customer focused and fully appreciates the value and importance of stakeholder engagement and communication at all levels, particularly senior leadership. In his current role as Chief Procurement Officer for NSW Health, Michael is responsible for procurement across Australia's biggest Health cluster and one of the biggest Health budgets on a global scale.



### Luke Arnold

Commissioning Manager, South Western Sydney Primary Health Network

#### ABOUT

Luke is the Commissioning Manager at South Western Sydney PHN. In recent years, he has been a part of the successful establishment of the Wollondilly and Fairfield Health Alliances. Luke also has a PhD in Epidemiology and has a keen interest in Patient Reported Measures and outcome-based commissioning.



### Ally Dench

Executive Director, Community Services and Corporate Support at Wollondilly Shire Council

#### ABOUT

Ally brings over 30 years of experience in direct care, service management and delivery, and policy development. She is passionate about integrated service planning and provision and drives strategic initiatives such as the Sydney PeriUrban Network of Councils, the Wollondilly Health Alliance, Wollondilly Community Strategic Plan 2033 and Council's Fit for the Future program.



### Catherine Turner

Executive Manager Commissioning, Hunter New England Primary Health Network

#### ABOUT

Catherine trained and worked as a Registered Nurse before moving into Health Service Management. Catherine has extensive experience in Community Nursing, leading large scale change management projects within clinical settings and in implementing policy to drive improvement within clinical practice. Catherine lead the team which achieved implementation of the Aged Care Emergency program into over 90 Residential Aged Care Facilities, achieving almost \$1M in savings to the health system. The program was recognised with the 2014 Australian Doctor Medicare Local Innovation of the Year award.

**ABOUT YOUR SPEAKERS**



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### ABOUT YOUR SPEAKERS



**Julie Sturgess**  
CEO, North Coast Primary Health Network

**ABOUT**

Julie has more than 30 years' experience in the health care sector as a clinician and senior executive. Previous roles include Statewide responsibility in Queensland for the Patient Flow Strategy and health technology portfolios, Senior Director Governance for eHealth QLD and Principal Health Specialist for Telstra Health Nationally. She has a keen interest in the opportunities that different funding and contracting models may offer to improve service delivery. Prior to commencing at NCPHN in August, Julie was CEO of Northern Australia Primary Health Limited. She has developed and implemented extensive change programs in acute care, aged and community care and primary care, including Aboriginal health services.



**Brett Skinner**  
Director of Finance. Northern NSW Local Health District)

**ABOUT**

Brett has over 25 years experience as a finance executive improving the performance of businesses and negotiating and implementing growth strategies in line with boards and external stakeholders' requirements. He also has over 10 years experience in the energy retail & distribution sector, as well as water & wastewater industries. Much of Brett's experience has included negotiations with external parties and stakeholders and managing complex internal implementation plans.



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