

HEALTH & SOCIAL CARE WORKFORCE: TODAY & TOMORROW

THURSDAY 28 FEBRUARY & FRIDAY 1 MARCH 2019
PACIFIC BAY RESORT COFFS HARBOUR

FROM \$40pp

Health and social care is moving away from the GP office and hospital. This change inevitably calls for new technology, new roles, smarter skills, deeper cross-sector relationships and an understanding of global and climatic changes.

Health & Social Care Workforce: Today & Tomorrow invites agents of change and middle and senior management to come together with students and early career professionals for two full days of presentations, masterclasses, case studies and open forums.

Attendees will:

- Get to know the sector and the many factions that lie within.
- Connect with potential partners and projects.
- Discover fresh ideas and new ways of workforce planning.
- Learn how to stay sustainable in the NDIS.
- Discuss the shift to value and new models of care.
- Explore ways to innovate quickly and keep up with technology.
- Be introduced to the diverse workforce of the future.

Relevant to a broad range of sectors - health (public and private), education, community and social services, employment, NDIS, local government, non-government, transport, aged care, technology... topics include:

- Designing for tomorrow today
- Growing Indigenous workforce
- The future of commissioning
- Preparing future workforce with interprofessional teaching
- Smart technologies for seniors and people with disability
- Delivering a better return on health coaching
- Creating a village to raise a workforce
- Disruption, future trends and climate change
- NDIS - navigating risks and financial sustainability (keynote speech by Nicholas Rushworth, Executive Officer of Brain Injury Australia)

REGISTER NOW:

www.futurehealthworkforce.eventbrite.com.au

FACILITATOR:



Professor Susan Nancarrow

A leading authority on health workforce reform

SPEAKERS INCLUDE:



Adjunct Professor Nicole Turner

National President and Chairperson, Indigenous Allied Health Australia



Reanna Browne

Founder & Futurist, The Friday Lab



Nicholas Rushworth

Executive Officer, Brain Injury Australia



Brendon McDougall

Integrated Care Projects Manager, South Eastern Sydney Local Health District



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See overleaf for event program.

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EVENT PROGRAM

THURSDAY 28 FEBRUARY 2019

9am - 4:30pm

TOPIC	DESCRIPTION
Keynote – Designing for Tomorrow Today	The healthcare landscape is ripe with change. With this change comes a spectre of increasingly complex workforce planning challenges that will likely require new and novel responses. Reanna Browne takes a look at the range of possible, plausible, probable and preferred futures.
Together Fit for the Future	Students today are undertaking interprofessional education with the object of cultivating collaborative practice. Professor Iain Graham & Associate Professor Jacqui Yoxall explain how universities are preparing for future workforce and the importance of ensuring interprofessional learning is reflected in the workplace.
OPEN FORUM - What Does a Supportive Environment Look Like?	
Growing Indigenous Workforce	There is a need to grow and support the Indigenous workforce in the North Coast. Adjunct Professor Nicole Turner explains how future workforce planning can respect Aboriginal and Torres Strait Islander knowledge, history and culture.
It Takes a Village to Raise a Workforce	It takes a Village to Raise a Workforce is one way to tackle the nursing and midwifery shortage that's coming. Sally Kelly explores strategies to build strategic partnerships that support both novice and experienced nurses.
OPEN FORUM - Diversity in the Workforce	
Planetary Health; What Should Health & Social Care Workers Do?	Earth scientists argue that we have entered the Anthropocene: a new geological epoch in which humans are a force in nature. Professor Tony Capon examines the changing nature of health and social care in the Anthropocene.
Networking afternoon tea	

4:00pm – 4:45pm

North Coast Allied Health Association AGM	All welcome The North Coast Allied Health Association is the peak body for allied health professionals across the North Coast region. It advocates for, and provides representation on behalf of, the allied health sector on local, regional and state matters of interest.
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6:00pm – 8:45pm

NDIS NETWORKING DINNER & MASTERCLASS	
NDIS – Navigating Risks and Financial Sustainability	During the rollout of the scheme, significant risks have emerged that challenge a participant's ability to harness the support they need to build participation and independence. Using the example of acquired brain injury (ABI), we'll take a look at how support delivery has radically changed. We'll also take a look at financial sustainability in the NDIS and how to be a sustainable service provider. This workshop is a practical and comprehensive guide to help service providers operate more efficiently, diversify revenue streams and navigate change.

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Contact Bronwyn Thirkell for more details:
coordinator@thecentrehki.com.au or 02 6618 5445

FRIDAY 1 MARCH 2019

9am – 4:30pm

TOPIC	DESCRIPTION
Keynote – Finding Courage to Try New Ways of Working	Fear is bad for business. Workers have a way of acting in their own worst interest when managers overload them with fear. They revert to primitive behaviours and spend a lot of time in self-protection mode. Sandra Wood explains the art of workforce courage.
Re-purposing Smart Technologies to Improve the Lives of Seniors and People with Disability	Jennene Buckley works closely with developers to re-purpose smart technologies with the aim of improving the lives of seniors and people with disability. Cutting edge technologies available through Feros Care include: Care@Home, Lumo Lift and My Health Clinic at Home.
The Role of Innovation Centres	What role do Innovation Hubs play in our community? Can Innovation Hubs be the catalyst for change that adds value? Tony Rothacker explains how we can use innovation and entrepreneurship to connect communities and address some of their biggest challenges and offers real examples of impact and engagement.
OPEN FORUM – Upskilling with micro credentials	
The Future of Commissioning	PHNs have a mandate to Commission services that respond to local health needs but are locally relevant and address health inequity. Here Julie Sturgess talks about the new approach North Coast Primary Health Network is introducing to ensure investment decisions drive better outcomes for the community.
Case Study – Partners in Care	There are many benefits to training registered health professionals to health coach. There are, however, many barriers to translating knowledge and skills into practice; a lack of ongoing support and information resources; staff not feeling confident that their level of skills and knowledge are sufficient for implementation; and a misunderstanding about what health coaching is and how it can be used. Brendon McDougall talks to how Partners in Care is addressing this.
OPEN FORUM - Future Trends & Climate Change	
Riding the Disruption Wave	When it comes to innovation, healthcare is both a hare and a tortoise. Life-altering breakthroughs in medical treatments come at a rapid pace but improvements to the way healthcare is delivered often happen slowly. How do you ride the disruption wave effectively?
Networking afternoon tea	

CONFERENCE PRICES

North Coast Workforce (Tweed - Port Macquarie)	COST	Outside North Coast Workforce	COST
Thursday Day Pass	\$40pp	Thursday Day Pass	\$80pp
Friday Day Pass	\$40pp	Friday Day Pass	\$80pp
NDIS Sustainability Workshop & Networking Dinner	\$40pp	NDIS Sustainability Workshop & Networking Dinner	\$50pp
Whole conference	\$95pp	Whole conference	\$195pp

Prices not inclusive of GST.

Accommodation is available from \$159 per night. Please request a booking form to secure our conference rate.

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SPEAKERS

FACILITATOR



Professor Susan Nancarrow

Professor of Health Sciences, Southern Cross University

ABOUT

Professor Susan Nancarrow is a clinician and researcher whose primary goal is to improve the way that patients experience health services. Susan works with health care providers and organisations to help them think differently about the way they deliver care and organise services, and to consider technological solutions that can take high quality health care closer to the patient.

Susan has been working as an interdisciplinary health services researcher in the UK and Australia for over 15 years. She is now considered a leading authority on health workforce reform, service delivery and organisation. Prior to returning to Australia to work at Southern Cross University, Susan worked in the UK for 10 years, examining workforce change in the NHS. Susan is particularly committed to regional and rural health issues, community health, and capacity building.

SPEAKERS



Reanna Brown

Founder & Futurist, The Friday Lab

ABOUT

Reanna Browne is a 'mutant' professional working at the cross section of foresight, strategy and design. Her broad suite of skills span multiple industries and organisational environments (big, small, private, public and start-up) and she brings with her a deep understanding of systems, processes, services and culture. She is a futurist, strategist, service designer, graphic designer, policy writer, artist, researcher and entrepreneur all rolled into one.



Professor Iain Graham

Dean and Head of School for Health and Human Sciences, Southern Cross University

ABOUT

Professor Iain Graham's role as Dean and Head of School and Director of Clinical Services is to lead the evolution of the School and position it so that it can meet the changes and challenges of the 21st Century. A systems thinker, leader, change agent, global thinker, international collaborator and avid reader, Professor Graham teaches his students the knowledge and skills necessary to work in an integrated health and social system.



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Associate Professor Jacqui Yoxall

Psychologist and Group Lead, Allied Health and Midwifery, School of Health and Human Sciences, Southern Cross University.

ABOUT

Associate Professor Jacqui Yoxall is an experienced clinician and academic and chair of the North Coast Allied Health Association. She has practiced as a psychologist for 24 years in the private and public sector and has extensive experience in human response to trauma; psychological assessment within forensic and clinical contexts; and treatment of psychopathology. She has strong vision for the continued development of authentic inter-professional education and inter-professional practice and is a strong advocate for the contribution that allied health can make in meeting the health needs of our local and global community.



Adjunct Professor Nicole Turner

National President and Chairperson, Indigenous Allied Health Australia

ABOUT

Nicole Turner is a Kamilaroi woman and one of the few qualified Aboriginal community nutritionists in Australia. Nicole is Manager Research Program/Nutritionist at University of Newcastle and manages the Go4Fun healthy lifestyle program for Aboriginal and Torres Strait Islander children and families across the Hunter New England region. Nicole is involved in national, state and local committees and organisations and sits on the NSW Health Minister's Rural Health Committee.



Sally Kelly

Associate Director Nursing/Midwifery Workforce Eastern Health

ABOUT

Sally Kelly is a Registered Nurse with more than 30 years' experience in public healthcare and is the Director of Nursing & Midwifery at Eastern Health, Victoria's second largest health service. Sally has wide range of experience including critical care, patient access and workforce. She has been instrumental in bringing to life the vision which now sees Eastern Health sitting as industry leaders in nursing & midwifery workforce development.



Nick Rushworth

Executive Officer of Brain Injury Australia

ABOUT

Following a severe brain injury as a result of a bicycle accident in 1996, Nick Rushworth was appointed President of the Brain Injury Association of NSW in 2004-2008. Since then, the former producer with Nine's Television "Sunday" program and TV Logie Award Winner has held the role of Executive Officer of Brain Injury Australia – the peak body representing the needs of over 700,000 people with a brain injury. Nick's current primary focus is facilitating a national "community of practice" in brain injury for the National Disability Insurance Agency. He regularly meets with Local Area Coordinators, Agency planners and senior staff, a clinical lead and allied health representation. The community's core purpose is to optimise both needs ascertainment and plan fidelity for NDIS participants with a brain injury.

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SPEAKERS

CONTINUED



Professor Anthony Capon

Professor of Planetary Health, University of Sydney School of Public Health

ABOUT

Tony Capon is Professor of Planetary Health in the School of Public Health at the University of Sydney. A former director of the International Institute for Global Health at United Nations University (UNU-IIGH), he is a public health physician and authority on environmental health and health promotion. Tony was the inaugural Medical Officer of Health in western Sydney during 1991-2006. He is a member of the Rockefeller Foundation–Lancet Commission on Planetary Health and has served in numerous honorary leadership roles with professional and not-for-profit organisations in Australia and internationally.



Jennene Buckley

CEO, Feros Care

ABOUT

Jennene Buckley is the dynamic CEO of Feros Care and an innovative leader in the aged care sector. She works closely with developers to provide cutting-edge technologies and has grown Feros Care from a single locality, residential provider to one of the fastest growing services on the Australian east coast, spanning four states. She's an accomplished, informed and engaging speaker and advocates for repurposing smart technologies to improve the lives of seniors and people with disability.



Brendon McDougall

Integrated Care Projects Manager, South Eastern Sydney Local Health District

ABOUT

Brendon McDougall is the Integrated Care Projects Manager for South Eastern Sydney Local Health District (SESLHD). Brendon's professional interests are centred on improving chronic disease management through client enablement and enhanced use of technology, with recent projects focussed on health coaching, patient activation and eReferral. Over the last 18 months, Brendon and the Partners in Care project team have been working together to redesign the SESLHD's approach to health coaching, with the aim of embedding health coaching as standard practice amongst the District's clinicians and local primary care.



Julie Sturgess

CEO, North Coast Primary Health Network

ABOUT

Julie has more than 30 years' experience in the health care sector as a clinician and senior executive. Previous roles include Statewide responsibility in Queensland for the Patient Flow Strategy and health technology portfolios, Senior Director Governance for eHealth QLD and Principal Health Specialist for Telstra Health Nationally. She has a keen interest in the opportunities of that different funding and contracting models may offer to improve service delivery. Prior to commencing at NCPHN in August 2018, Julie was CEO of Northern Australia Primary Health Limited. She has developed and implemented extensive change programs in acute care, aged and community care and primary care, including Aboriginal health services.

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Tony Rothaker

Business Development and Growth Strategist & Coordinator of the Coffs Coast Innovation Hub

ABOUT

Tony is an entrepreneurship advocate whose speciality is to deliver complex technology in a simple way. Initially trained as an Engineer, Tony's strengths lie in the arena of social interaction - networking, developing new business partners, sales and closing deals. Running his own regional Internet service business as well as being a Business Development Manager in the ICT industry, Tony developed extensive business relationships with local business communities and the Education, Health, Government, and Corporate sectors. His company operates the Innovation Hub Coffs Coast, a partnership between the Coffs Harbour City Council, TAFE NSW and Southern Cross University addressing some of the biggest regional challenges through innovation and entrepreneurship.

CENTRE PARTNERS

The Centre is a consortium of some of the most progressive service providers on the North Coast. Partners of the Centre recognise the need to support health and social care workforce to push the boundaries and explore new frontiers in health.

